

March 1, 2016
Announcement 1087

Reminder to Pharmacy Providers: Document Counseling when Dispensing a Medication

This reminder is being posted due to a random Centers for Medicare & Medicaid Services (CMS) Medicaid audit. The audit revealed that a pharmacy did not submit documentation that counseling was given or refused when dispensing a medication. Every pharmacy should have a mechanism to document counseling when dispensing a medication. As a reminder, if requested information is not submitted due to a request from a CMS auditor, a recoupment of funds may be the consequence.